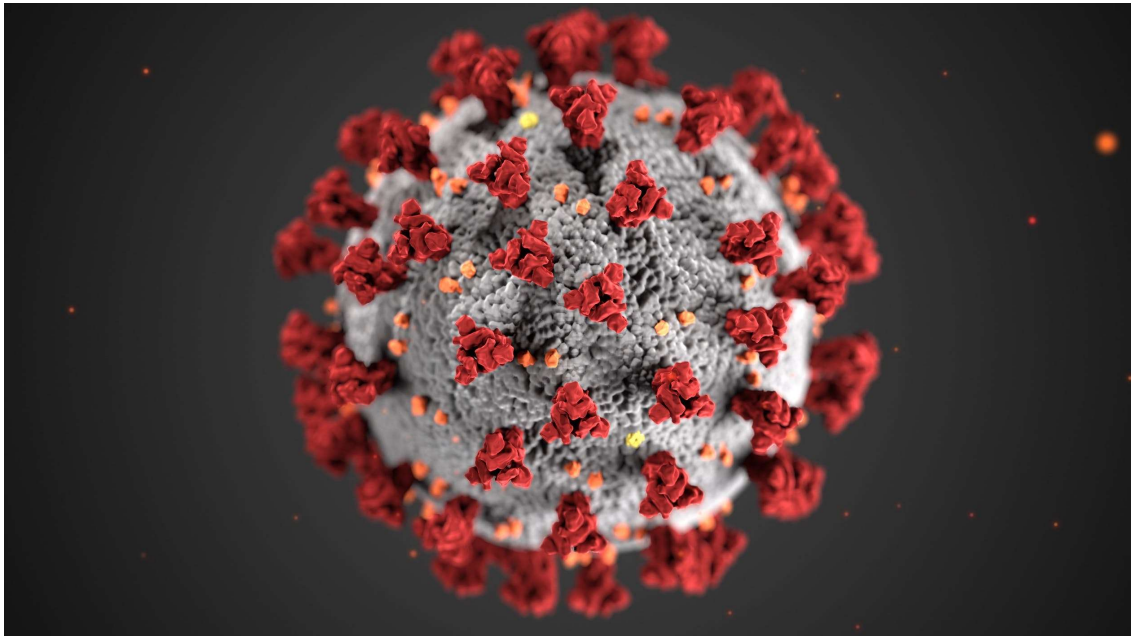
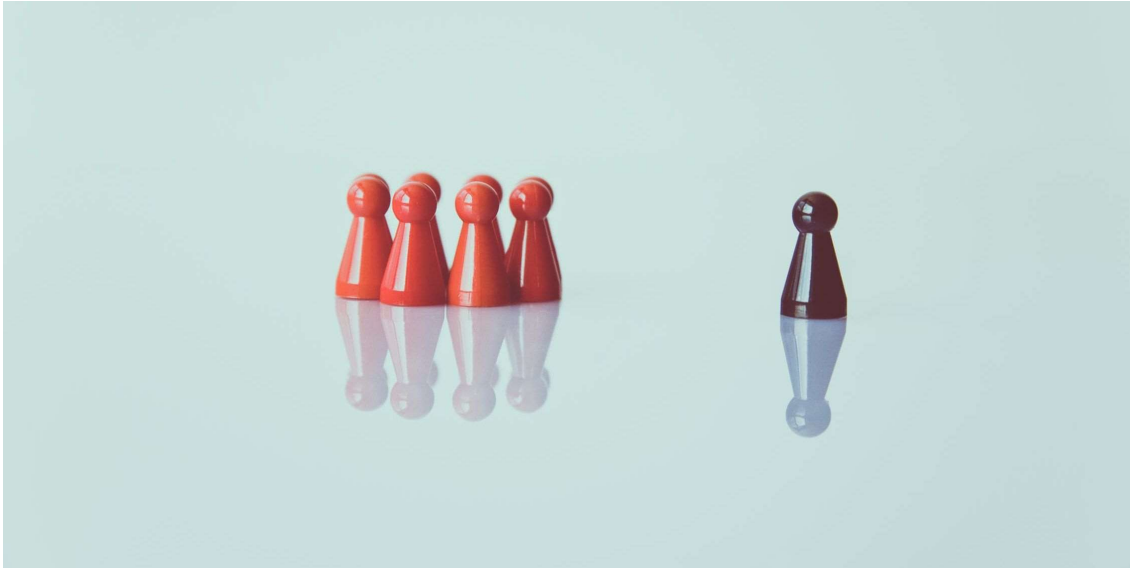


## *CUSTOMER ADVISORY*



Due to the COVID-19 outbreak, we inform you of the following decisions we have made to help prevent the further spread of COVID-19 now.

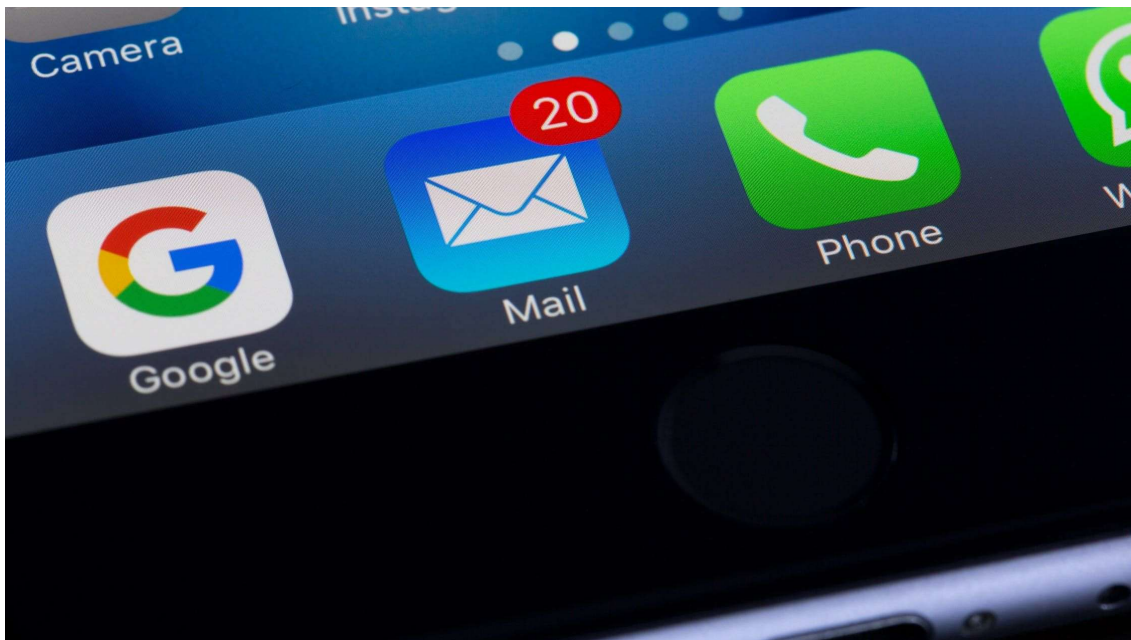
These decisions have been forced upon us by the day to day changing of restrictions. Our Managers and Personal assistants will be assisting you remotely.



1. All client facing activities inclusive of any meetings and site visits are ceased effective immediately and electronic voting and teleconference will be the only form of contact.
2. Our offices will be unavailable to any persons other than staff except trades persons and emergency contractors - an appointment will be required.



3. We have prepared for many staff to work at home with remote access to email. We will at this stage have a receptionist to take a message during office hours and will send a message to the appropriate Manager or P.A. We will respond as quickly as possible but ask you to be patient.



4. How can you help us " send any questions , repair or other matters to [enquiries@integritystrata.com](mailto:enquiries@integritystrata.com) " rather than phoning.
5. Please understand that we will prioritise your needs but rest assured we will respond. Your patience will be appreciated in these difficult times.
6. Key collections will continue however all persons attending the office will need to make an appointment and there will be only one at a time.
7. We are in regular discussions with our team members and all are very keen to provide outstanding service to our clients, other stakeholders and communities during this time.

**We are confident we will come out of this world crisis together but it will take time.**

**We shall continue to update via e-mail and also on our website**  
[www.integritystrata.com](http://www.integritystrata.com)



**STAY HOME  
STAY SAFE  
SAVE LIVES**

**integrity**  
strata

**Stay safe and if you have an investment property remember the travel restrictions imposed by our Premier.**

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## Our Team

**Director: Leo Paternoster - [leo@integritystrata.com](mailto:leo@integritystrata.com)**

**General Manager: David Paternoster - [davidp@integritystrata.com](mailto:davidp@integritystrata.com)**

### **STRATA MANAGERS:**

#### **NOWRA:**

**Tamara Devitt Licenced Strata Manager: [tamara@integritystrata.com](mailto:tamara@integritystrata.com)**

**Claire Clarke Trainee Strata Manager: [claire@integritystrata.com](mailto:claire@integritystrata.com)**

**Sharna Boughton PA to Claire Clarke: [sharna@integritystrata.com](mailto:sharna@integritystrata.com)**

**Rebecca Royter PA to Tamara Devitt: [rebecca@integritystrata.com](mailto:rebecca@integritystrata.com)**

#### **WOLLONGONG:**

**Katrina Longmore Office Manager/Strata Manager: [katrina@integritystrata.com](mailto:katrina@integritystrata.com)**

**Amelia Knott Licensed Strata Manager: [amelia@integritystrata.com](mailto:amelia@integritystrata.com) (Currently on Maternity Leave)**

**Caitlin Hosking Licensed Strata Manager: [caitlin@integritystrata.com](mailto:caitlin@integritystrata.com)**

**Emily Calladine Trainee Strata Manager: [emily@integritystrata.com](mailto:emily@integritystrata.com)**

**Personal Assistants/ Administrative Staff:**

**Donna Morice PA to David Paternoster: [donna@integritystrata.com](mailto:donna@integritystrata.com)**

**Lynette Green Administrative/Reception: [lynette@integritystrata.com](mailto:lynette@integritystrata.com)**

**Sharyn Thompson PA to Debbie Kominkovski: [sharyn@integritystrata.com](mailto:sharyn@integritystrata.com)**

**CONTACT US!**

Phone number: 1300 154 797

Email: [enquiries@integritystrata.com](mailto:enquiries@integritystrata.com)

Website: [www.integritystrata.com](http://www.integritystrata.com)

All correspondence: P O Box W81 West Wollongong NSW 2500

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## TRADES & SERVICES DIRECTORY

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ABN 34 107 690 228  
Licence # 227021C

**PLEASE CALL  
4295 3222**

At CityWide Group (NSW) we provide the following services:

- 1. Plumbing**
- 2. Excavations**
- 3. Fire Services**
- 4. Pumps**
- 5. Waterproofing.**

In addition, we also provide 24 hour on-site emergency repairs.

As valued clients of Integrity Strata, we offer a 10% discount on private works.

Please quote your Strata number when calling.

# Homestead

## Concreting & Property Maintenance Pty Ltd

Trading as: Homestead Property Maintenance Pty Ltd  
ACN: 099 723 654 ABN 35 174 173 224



We specialise in:  
Building /Carpentry works, Maintenance repairs,  
Bathroom Renovations and waterproofing,  
Termite repairs, Concreting, Plastering & Painting

Ph: (02) 4285 3986

**Geoff & Vicki Meehan (Directors)**  
(BL No. R93683)  
8 Francis Street, Corrimal NSW 2518  
Ph: (02) 4285 3986 Mobile: 0414 453 986 Fax: (02) 4283 6411

## HOMESTEAD

Homestead Concrete and Property Maintenance is a family run business and has been providing a range of strata services to the Illawarra residents for over 20 years.

The majority of our qualified tradesman has been with us for over 10 years allowing us to provide our clients with the highest quality service.

For more information contact the following:

Paul - 0499 988 394

Craig - 0414 505 365

Geoff - 0414 453 986

Office - 02 4283 5797

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# Welcome to All Trade Services Illawarra

All Trades Services Illawarra provides a maintenance management service for strata management and real estate agents from Helensburgh in the north to Ulladulla down south. All Trades Services Illawarra work with you and your clients to provide the best service, tradesmen and quality of work assuring you and your clients have a hassle-free experience while we maintain your properties.



All Trades Services Illawarra will work with your tradesmen you have on file or we also have our own tradesmen we use if needed. The benefit in using All Trades Services Illawarra is you and your staff only need to contact one tradesmen for all maintenance issues, quotes and reports while we deal with all trades to ensure the job is completed to the highest of standards. All Trades Services Illawarra is on call 24/7 for all emergencies and after hour services needed.

## ALL TRADES ILLAWARRA

For more information:

Contact: 0431 147 746

Website: [www.alltradesillawarra.com.au](http://www.alltradesillawarra.com.au)



2f&d

## 2 FIND and DESIGN

Property Styling | Colour Consultation | Interior Decorating

### **Selling your home? Time to build or renovate?**

Located in the Illawarra, NSW, 2 find and design endeavour to assist the homeowner to make the most of what they have to achieve the most favourable outcome. You can save time, money and stress with a little help!

We specialize in Interior Decorating, Colour Consultancy and Styling. Our services also include Pre Sale Property Preparation advice, Partial Property Styling and Full Property Styling.

**Let us create a home or office that reflects who you are.**

**Contact our stylist at 0408 421 642**



## **STRATA INSURANCE**

CRM Brokers' Strata division engages specialist strata brokers whose main function is to deal solely with all things strata. Our in-house Claims team ensures we provide accurate assessments when discussing claims and potential issues with insurers.

We are mindful of the fact that the Owners Corporations' premium is one of the major expenses for strata, however, this should not be isolated as a sole factor when considering the placement of cover with an insurer. The importance of having claims paid when most needed; i.e. the speed at which a claim is assessed and approved; the policy wording to accompany a claim, are additional factors that must be taken into account during the broking process.

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**Loz Electrical is licenced and insured to carry out Electrical, Security & Air Conditioning work, servicing areas from South Sydney to Huskisson. Our diversity in the industry allows us to be your one-stop-shop.**



**Contact Peter - Loz Electrical**  
**Phone: 0414794753**  
**Email: [peter@lozelectrical.com.au](mailto:peter@lozelectrical.com.au)**



## **LOZ ELECTRICAL**

Loz Electrical holds a current Master Licence in Security which permits us to carry out all aspects of security installations.

Our licenced staff are trained in all areas of the services we provide, including current WH&S practices and Customer Service. Loz Electrical is a 24hr / 7days Emergency Service.

Loz Electrical provides the following services at the highest standard:

All Electrical work:

- All Domestic & Commercial ranging from a single house to a multi-development construction
- Patient areas
- Strata maintenance
- Real Estate maintenance
- Emergency Lighting installation and testing
- Smoke Alarm installation and testing
- Electrical installation – Periodic Verifications
- Test & Tagging
- Data
- TV
- Air Conditioning
- Security Alarms

Contact Peter - Loz Electrical  
Phone: 0414 794 753  
Email: [peter@lozelectrical.com.au](mailto:peter@lozelectrical.com.au)

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WOLLONGONG AND NOWRA 1300 154 797 | WEBSITE: [WWW.INTEGRITYSTRATA.COM](http://WWW.INTEGRITYSTRATA.COM)

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